

Business Unit: IKORODU

Undertaking: IJEDE

Customer Name:
OLUSEUN ODUNOWO



Service Address:
20 ZONE D, APAKIN GBERIGBE LAGOS

Delivery Address:
20 ZONE D, APAKIN

Bill Date: 11 Nov 2023

Bill Month: Oct 2023

Customer's Details

Account number: 0100911648
CIN:
Meter number:
Tariff Code: D-Non MD
Old Account number: 087194097501
Meter Dials:
DT Name: 11-IjedeINJ-T1-Gberibe-APAKIN
Feeder Name: 11-IjedeINJ-T1-Gberibe

Thank you for Choosing Ikeja Electric.

Bill Details

Present Reading:
Previous Reading:
Consumption: 444
Date of present reading:
Multiplier:
Rate (N/KWh): 31.24
Rate (N/KVA): 0.00
Read Code: D
Last Payment Date: 25 Oct 2023

General Information

This is to inform you that customer Indexing and enumeration for all our customers is still on going. We hereby solicit for your support during the period of this exercise.

For Complaint/Enquiry?

Call: 012272940, 017000250

Or Email: customercare@ikejaelectric.com

(8am-8pm Monday-Sunday)

Customers whose complaints are not satisfactorily resolved may approach the forum office at Block J, Plot 3 Otunba Jobi Fele Way, Agidingbi, Ikeja
Email: ikejaforum@nerc.gov.ng or call 08106807298

ESR: Joshua Oghafua

Bill Summary

Please pay ₦ **354,714.55**
by **17 Nov 2023**

To Avoid Disconnection

Previous Balance:	349,803.70
Payment:	10,000.00
Adjustment:	0.00
Net Arrears:	339,803.70
Energy Charge:	13,870.56
Demand Charge:	0.00
Fixed Charge:	0.00
Loss of Revenue:	0.00
VAT:	1,040.29
Other Charges:	0.00
Current Charges:	14,910.85
Total Amount Due:	

₦ **354,714.55**

Complaints Handling

Send your complaints via our various touch points: Call Centre, IE Business Units, Facebook (facebook.com/ikejaelectric),

Twitter (@ieserve), Live Chat or Email: customercare@ikejaelectric.com

Visit www.ikejaelectric.com for more information



CUSTOMER INFORMATION

Name: OLUSEUN ODUNOWO
Address: 20 ZONE D.APAKIN GBERIGBE LAGOS
Account No: 0100911648
Meter No:
Old Account No: 087194097501

ACCOUNT INFORMATION

Previous Balance: 349,803.70
Payment: 10,000.00
Adjustment: 0.00
Current Bill: 14,910.85
Total Due: 354,714.55

Billing History		Payments History	
Charge	Months	Amount	Transaction Date
21828.95	May 2023	0	//
11854.8	Jun 2023	10000	27/06/2023
26463.4	Jul 2023	9800	29/07/2023
23205.85	Aug 2023	20000	18/08/2023
14172.03	Sep 2023	0	//
14910.85	Oct 2023	10000	25/10/2023

Ways to pay your Bill

<p>Dear Customer,</p> <p>You can use our e-payment channels to pay your bills. They are convenient, fast and secure.</p> <ul style="list-style-type: none">• Ikeja Electric website - www.ikejaelectric.com (debit cards)• Quickteller - www.quickteller.com (debit cards)• Internet Banking - Available via all banks' online channels• Banks' Mobile Apps - Available via all banks' apps• USSD - *565*6*13# <p>Please ensure you get a confirmation message when you make payments via these channels to complete your transaction.</p>	<p>You can also pay through:</p> <ul style="list-style-type: none">• Pawakad (cash only)• POS (cash and debit card)• Baxibox - (cash only)• Bank Branches - NIBBS (E-bills pay) or Interswitch (Paydirect)• IE Vouchers/Scratch Cards Pay by sending RCMeterNoPin (prepaid) or RCAccountNoPIN (Postpaid) as sms to 20052 or through web - www.iepins.com.ng• Vending Cashiers at IE offices (Debit cards) <p>Please ensure you get a printed receipt when you make payments via any of the channels to complete your transaction.</p>
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MAP UPDATE

Dear Customer

If you have registered and wish to pay for prepaid meter, kindly visit www.ikejaelectric.com/mapcustomer to revalidate your interest.

However, if you are yet to register for prepaid meter, visit kyc.ikejaelectric.com to apply

WHISTLEBLOWING

Report any IE employee who asks for a bribe or cash payment

Report that neighbor that is illegally connected

Report that neighbor who has bypassed or tampered with his/her meter

Call **0800TIPOFFS (0800 8476337)** for **FREE** today or E-mail: expressyourself@ikejaelectric.com