

Business Unit: SHOMOLU
Undertaking: MAGODO MEGA

Customer Name:
FIBL PROPERTIES LTD

Service Address:
28A JIMOH BALOGUN STREET IKOSI LAGOS

Delivery Address:
28A JIMOH BALOGUN STREET IKOSI LAGOS

Bill Date: 10 Sep 2023

Bill Month: Aug 2023

Customer's Details

Account number: 0101612654
CIN:
Meter number:
Tariff Code: B-Non MD
Old Account number: 59900025045
Meter Dials:
DT Name: 11-MarylandINJ-T3-Ikosi-OLANIPEKUN
Feeder Name: 11-MarylandINJ-T3-Ikosi

Thank you for Choosing Ikeja Electric.

Bill Details

Present Reading:
Previous Reading:
Consumption: 1,500
Date of present reading:
Multiplier:
Rate (N/KWh): 62.48
Rate (N/KVA): 0.00
Read Code: D
Last Payment Date: 05 Sep 2023

General Information

This is to inform you that customer Indexing and enumeration for all our customers is still on going. We hereby solicit for your support during the period of this exercise.



For Complaint/Enquiry?

Call: 012272940, 017000250

Or Email: customercare@ikejaelectric.com

(8am-8pm Monday-Sunday)

Customers whose complaints are not satisfactorily resolved may approach the forum office at Block J, Plot 3 Otunba Jobi Fele Way, Agidingbi, Ikeja
Email: ikejaforum@nerc.gov.ng or call 08106807298

ESR: Olusola Adesola

Bill Summary

Please pay ₦ **122,872.40**
by **17 Sep 2023**

To Avoid Disconnection

Previous Balance: 109,143.40

Payment: 87,020.00

Adjustment: 0.00

Net Arrears: 22,123.40

Energy Charge: 93,720.00

Demand Charge: 0.00

Fixed Charge: 0.00

Loss of Revenue: 0.00

VAT: 7,029.00

Other Charges: 0.00

Current Charges: **100,749.00**

Total Amount Due:

₦ **122,872.40**

Complaints Handling

Send your complaints via our various touch points: Call Centre, IE Business Units, Facebook (facebook.com/ikejaelectric),

Twitter (@ieserve), Live Chat or Email: customercare@ikejaelectric.com

Visit www.ikejaelectric.com for more information



CUSTOMER INFORMATION

Name: FIBL PROPERTIES LTD
Address: 28A JIMOH BALOGUN STREET IKOSI LAGOS
Account No: 0101612654
Meter No:
Old Account No: 59900025045

ACCOUNT INFORMATION

Previous Balance: 109,143.40
Payment: 87,020.00
Adjustment: 0.00
Current Bill: 100,749.00
Total Due: 122,872.40

Billing History		Payments History	
Charge	Months	Amount	Transaction Date
73852.5	Mar 2023	56584	20/03/2023
64005.5	Apr 2023	67048	19/04/2023
87315.8	May 2023	53963	22/05/2023
87315.8	Jun 2023	88283	30/06/2023
87315.8	Jul 2023	81912	22/07/2023
100749	Aug 2023	89020	25/08/2023

Ways to pay your Bill

Dear Customer,

You can use our e-payment channels to pay your bills. They are convenient, fast and secure.

- **Ikeja Electric website** - www.ikejaelectric.com (debit cards)
- **Quickteller** - www.quickteller.com (debit cards)
- **Internet Banking** - Available via all banks' online channels
- **Banks' Mobile Apps** - Available via all banks' apps
- **USSD** - *565*6*13#

Please ensure you get a confirmation message when you make payments via these channels to complete your transaction.

You can also pay through:

- **Pawakad** (cash only)
- **POS** (cash and debit card)
- **Baxibox** - (cash only)
- **Bank Branches** - NIBBS (E-bills pay) or Interswitch (Paydirect)
- **IE Vouchers/Scratch Cards** Pay by sending RCMeterNoPin (prepaid) or RCAccountNoPIN (Postpaid) as sms to 20052 or through web - www.iepins.com.ng
- **Vending Cashiers at IE offices** (Debit cards)

Please ensure you get a printed receipt when you make payments via any of the channels to complete your transaction.

MAP UPDATE

Dear Customer

If you have registered and wish to pay for prepaid meter, kindly visit www.ikejaelectric.com/mapcustomer to revalidate your interest.

However, if you are yet to register for prepaid meter, visit kyc.ikejaelectric.com to apply

WHISTLEBLOWING

Report any IE employee who asks for a bribe or cash payment

Report that neighbor that is illegally connected

Report that neighbor who has bypassed or tampered with his/her meter

Call **0800TIPOFFS (0800 8476337)** for **FREE** today or E-mail: expressyourself@ikejaelectric.com