AGADA CHARLES

+2348037785338, charles.agada@gmail.com

I have 14 years of experience in Information Technology Management, a process automation engineer that is key to Business operations which automatically reduce the long process of manual flow. I bring new products to market by analyzing proposed product requirements and make sure the implementation/delivery of products meet the scheduled timeline as agreed with stakeholders.

Achievements/Project Completed

Polaris Bank: Small world money Transfer
Polaris Bank: Remitly Money Transfer Polaris
Bank Central Dashboard
First bank Agent Banking for Ghana,
First Bank Agent Banking for Guinea
First Bank Agent Banking for DRC First
Bank Agent Banking for Senegal
First Bank Finacle: Cheque book upload.
First Bank Finacle: Collection of SMS alert fee.
First bank Finacle: Monthly COT Charges.
Developed Feedback Mechanism for Central
Securities Clearing System (CSCS).
Fidelity Board Reports system
Fidelity-Sage Pastel Integration System Fidelity
Litigation Management System
Fidelity HR Staff Confirmation Portal
Fidelity HR Competency Assessment system.
Fidelity POS Management Web Portal.
Fidelity HR Staff Location Web Portal. Fidelity
Enterprise Information system Fidelity Branch
Cash Management System IMT RFID card

Education and Certifications

Nexford Uni: AI and Automation (MBA in View)
Nexford Uni: Artificial intelligence and Automation (Diploma) 2021
National Youth Service Corps: 2006/07
University of Nigeria, Nsukka: (B.Sc. Computer Sci) 2005
St. Charles Special Science School, (Waec)1999
DevOps Project Manager™
Scrum Foundation Certified
Scrum Master Certification™
Scrum Certified Web Developer™ Microsoft
Certified Professional.
ITIL Foundation v3 Certified.
Certified SQL Server Certified Technology.
Microsoft ISA Server Certified
Microsoft Windows Server Applications Infrastructure.
Microsoft Windows Server Active Directory, Configuring.
Oracle SQL Certified Expert
Software Product Manager (Udacity)
Certified Business Analysis Professional (Training)
Project Management Professional: PMP (Training)

Highlight of my skills:

1) Experience in software development life cycle

2) Experience engaging with stakeholder to harness requirements.

3) Experience System Analysis, Software Design, Software Documentation, Software Requirements.

4) Experience in MSSQL and self-testing code.

5) Exposure to Agile frameworks and Waterfall

6) Experience with Entity Framework, ASP.net MVC, HTML5.

7) Bootstrap, MS Visio, PowerPoint, Balsamiq, Trello, Jira, Clockify and Visual Studio.

8) Relationship management and Leadership skills.

9) Experience leading and developing top-performing teams.

10) History in leading and supporting successful projects.

11) Experience in developing Software Enterprise Architecture

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Work Experience:

Technical Project Manager (FirstBank Nigeria):   **2021- Till date**

1. Responsible for the successful initiating, planning, executing, monitoring & controlling, and closing projects.
2. Participate in all ERP implementation session as a subject matter expert.
3. Ensure my team delivers the project on time.
6. Owned the agile product development process for my team.
7. Take a leading role in consistently communicating business strategy with the team
8. Ensure that all projects are delivered per the iterative agile product development process.

Technical Project Manager (Polaris Bank Nigeria):   **2019-2021**

1. Manage a cross-functional team of software engineers, QA and Business Analyst.
2. Develop software architecture design for existing and new application in the bank.
3. 3) Serve as both on-site Program Manager, Scrum Master and Software project manager.
4. Manage the Upgrading of in house-built business applications.
5. Develop process flow, the user interface for new and old applications.
6. Validate and Assess Application before deployment.
7. Prepare a post-deployment strategy for warranty, sustainment, and operations of the applications.
8. Tech team to familiarize with common agile practices during stand-up meeting.
9. Manage iterative development as well as backlog tracking, and task definition.
10. Prioritize complex requirements and simplify the same.

IT Project Manager (Lonzec Technology).   **2018 - 2019**

1. Lead 10 Offsite and 5 onsite developers, Testers and Product Owner.
2. Responsible for implementing USSD Banking and Agent Banking for FBN Ghana, FBN DRC, FBN Guinea.
3. Supervise the activities of project team members and make sure team members are working on assigned projects.
4. Managing multiple IT projects; starting from Initiation phase to closing phase.
5. Develop technical design that will support the development, deployment, and operations

Kinexus Data Services. Team Lead, IT Business Analyst.   **2018-2018**

1. Provide High-level leadership in IT business analysis, which I use to drive Project's design, review of test cases.
2. I also work closely with the business units to captured project business needs.
3. I work closely with developers to implement the requirements according to customers' needs and Provide necessary guidance to QA and confirm that (functional and nonfunctional tests) has been done.

Senior Software Developer(Fidelity Bank Plc)   **2012 - 2018.**

1. I develop enterprise application using C#, ASP.NET, SQL, MVC and Oracle Tools
2. Design, code, test, debug and document my software project.
3. Develop, maintain, and support software for internal and external clients and resolve errors.
4. Establish standards and procedures to ensure consistency within the technical team.
5. This includes creating and maintaining technical documentation on internal Application.

Nirite Ltd. IT Manager   **2007 - 2012.**

1. Develop and manage IT projects from beginning to end, including project scope, timeline, hardware procurement, resource allocation and project execution.
2. Provide project management and direction to ensure the project team has a clear understanding of timelines, risks, escalation path and roles/responsibilities they will undertake within the project team.
3. I developed documents regarding hardware and equipment standards to ensure appropriate hardware standards are met and the correct equipment procured.
4. Proactively manage change control and communicate impact in project scope and devising contingency plans. 5) Identify and manage project dependencies and critical paths and with maintaining accurate project plans with real- time milestone and task