

Victory Ebube, EZEANA

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CAREER OBJECTIVE

A dedicated team player with proven leadership and organizational skills, as well as a positive attitude aimed at achieving desired goals. I am seeking to work in a reputable organization where opportunities abound to fully utilize my trainings and skills in Human Resource Management to create a strong meaningful impact while expanding my knowledge in this field.

SKILLS AND COMPETENCIES

- Proficient in MS Word, Excel and Power Point.
- Strong organizational skills.
- Outstanding communication skills.
- Successful leadership style.
- Strong problem-solving abilities.
- Customer relationship management skill.

PROFESSIONAL EXPERIENCE

FIRST BANK OF NIGERIA LIMITED: April 2018 -till date

Team Lead, Non-Financial Transactions (TLNFT)

- Responsible for supervising and providing Services to prospective and existing Account holders, while ensuring quality and exceptional customer service.
- Ensuring that customer enquiries are promptly and satisfactorily attended to.

Digital Product Sales Executive (DPSE)

- Daily customer enrolment on First Mobile and USSD.
- Identification, onboarding, and management of Firstmonie Agents mapped to the branch.

Marketing Associate

- Responsible for marketing retail banking products and services to existing and prospective customers.
- Assisting with loan request documentation.
- Ensuring prompt and quality customer relationship management.
- Responsible for developing various marketing concepts, objectives and other special events approved by the Relationship Manager.

OLIVE BRANCHES SCHOOLS: February, 2017 – March, 2018

Mathematics Instructor

- Developed incentives to keep learners active in class.
- Worked with program coordinators to ensure initiatives are being met.
- Created instructional resources for use in the classroom to enable students attain competency in Mathematics.
- Assigned some educational tasks and projects to students so as to get a hang of the topics being taught.
- Created positive educational condition for students to learn in.

FLOURISH SCHOOLS: October, 2014 – May, 2015

College Auditor

- Prepared and examined financial records.
- Ensured accurate financial records and prompt payment of taxes.
- Ensured smooth and efficient managerial functions via effective auditing.
- Checked the payroll records for discrepancies in amount for salaries, employee attendance, sick leave and vacation.

ACADEMIC QUALIFICATION

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| • Chartered Institute of Personnel Management of Nigeria (CIPM) Student Member (CIPM/STD/A022319) | March 2021 |
| • M.Ed. Teacher Education (Science Education) University of Ibadan, Ibadan. | 2014 – 2016 |
| • B. Sc (Ed.) Physics Delta State University, Abraka | 2008 – 2012 |
| • Senior Secondary School Leaving Certificate (NECO) Staff Model Secondary School (COE) Agbor | 2001 - 2007 |
| • Primary School Leaving Certificate Total Child Schools (CEM), Agbor | 1994 - 2001 |

CERTIFICATES OBTAINED

- Diploma in Human Resources (Alison) **2021**
- Jobberman/First Bank Soft-Skills Course **2021**
- Google Certified Digital Marketing Skills for Africa **2020**
- MOGI Global Leadership School Certificate (Cohort 7) **2019**
- Teacher Registration Council of Nigeria **2017**
- M.Ed. Teacher Education (Science Education) **2016**
- National Youth Service Corps **2014**
- Onshore/Offshore Health Safety and Environment **2014**
- Practical and Intensive Tuition in School Management **2013**
- B.Sc. (Ed.) Physics **2012**

AWARD/ACHIEVEMENT

- Virtual Card Issuance Champion (First Bank of Nigeria Limited – 4th May, 2021).
- Best Graduating Hero, MOGI Global Leadership School (Cohort 7 – 29th May, 2019).
- An award given in recognition of my meritorious service to Osun State during my NYSC (16th October, 2014).

EXTRA CURRICULAR ACTIVITIES

- Content writing
- Driving and cycling.
- Reading motivational books.
- Playing Scrabble.

REFEREES

Available on request.