



Uchenna Ohagwu

Graduate Trainee

Contact

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Skills

Ability to work in a dynamic environment

Ability to integrate, adapt and learn

Ability to solve problems calmly

MS Office

Highly analytical and excellent team player. Operates independently and copes effectively with highly challenging and stressful environments. Strong knowledge of microsoft office and customer service.

Work History

2021-07 -

Current

Sales and Customer Support Manager

Gilbert water enterprises, lekki-ajah, lagos

- Increased profits through providing excellent customer service, following established guidelines and auditing sales reports.
- Aligned company goals with customer outcomes and increased satisfaction by automating contact management systems.
- Created and implemented new business opportunities by utilizing strategic networking strategies.

2019-11 -

2021-06

Loan Sales Executive

union bank of nigeria plc, island, lagos

- Explained very technical financial information to applicants in easy to understand language.
- Handled customer complaints with relative ease by conducting research, listening carefully and taking appropriate action.
- Offered friendly and efficient service to customers, handled challenging situations with ease.

Education

2019-04 -

Current

Master of Science: Finance

University of Lagos - Lagos, Nigeria

2011-09 -

2015-09

Bachelor of Science: Banking And Finance

Enugu State University of Science And Technology - Enugu, Nigeria

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