

# ADEBAYO ADEKUNLE JOHN

Email: [kunle\\_bayous@yahoo.com](mailto:kunle_bayous@yahoo.com), [akunlesh@gmail.com](mailto:akunlesh@gmail.com), Mobile: +2348020397361, +2347036530314

Skype: [kunle\\_bayous](https://www.linkedin.com/in/adebayo-adekunle-john-b5019716b), LinkedIn: <https://www.linkedin.com/in/adebayo-adekunle-john-b5019716b>

## PERSONAL SUMMARY

Business centric IT leader focused on delivering business results

## SKILLS

- Strategic IT Planning
- Network Management
- Power Management
- Budgeting & Cost Control
- Business Process Improvement
- ITSM
- IT Governance, Risk & Compliance
- Cyber Security
- Datacenter Management
- IT Service Management
- Business Partnership
- Product Development
- Server Infrastructure
- Risk Management
- Vendor Governance
- Leadership & Talent
- SDLC

## WORK EXPERIENCE

### Advans Nigeria

2, Adekunle Fajuyi Road Dugbe, Ibadan, Oyo state

December 2019 – till date

#### CIO

- Develop goals and strategies to ensure the IT department runs smoothly and effectively.
- Direct and establish IT-related projects.
- Monitor changes in the technology sector to discover ways the company can improve and develop.
- Supervise the networks and computer systems in the company to ensure optimal performance.
- Plan and direct the implementation of new IT systems.
- Provide leadership to IT specialists and other staff within the company.
- Create and adapt technological platforms to improve the client experience.
- Selecting and implementing suitable technology to streamline all internal operations and help optimize their strategic benefits
- Approve purchases of technological equipment and software and establish partnerships with IT providers
- Oversee the technological infrastructure (networks and computer systems) in the organization to ensure optimal performance
- Monitor changes or advancements in technology to discover ways the company can gain competitive advantage
- Analyze the costs, value and risks of information technology to advise management and suggest actions
- Collaborate with project managers and CEO to measure system and resource use and allocation
- Provide detailed IT service costs for effective cost management in delivering IT services
- Create service-level agreements (SLAs) with business areas and operating-level agreements between IT functions and vendors to ensure SLAs are met
- Create and maintain continual improvement programs and projects

- Creating communicating, and implementing the organization vision, mission, and overall direction
- Leading the development and implementation of the overall
- Formulating and the guides the direction of the business or organization
- Overseeing the complete operation of an organization in accordance with the direction established in the strategic plan
- Manage digital assets and develop and implement all of our internal communication systems including email and messaging
- Develop and implement networking safeguards
- Communicate our technology strategy to our partners as well as investors
- Make sure regulatory standard are met
- Make executive decisions regarding the company's technological needs
- Assist other departments in using technology effectively
- Monitor system infrastructure
- Ensure system infrastructure is functioning and working efficiently
- Keep track of IT budgets in order to update the performance of technology
- Ensure the IT budget has no unnecessary expenses and Reduce the risk of technological breaches

**Accion Micro Finance Bank**

2018 – April 2019

Elizade Plaza 4th Floor 322A Ikorodu Road, Anthony

**Head IT Service Management**

- Assisting in establishing a Project Management Office to oversee multiple projects.
- Liaising with stakeholders such as project personnel, vendors and end users regarding project requirements.
- Outlining, defining and initiating project.
- Implementing document control policies and documentation templates.
- Maintaining a good working knowledge of assigned component projects.
- Evaluating standards of component products.
- Monitoring project progress and implementing changes where necessary.
- Monitoring expenditures in accordance with budget.
- Ensuring compliance with objectives, organizational policies, procedures and standards.
- Compiling project reports and informing management regarding problems.
- Ensuring project complies with best practices, SOPs, PMO policies and other policies
- Responsible for making sure that business relations within the organization are managed to enable delivery of ICT services
- Lead and direct teams to make sure that service level agreements (SLAs) and operational level agreements (OLAs) are in place with both external and internal teams
- Make sure all contractors carry out processes to ITIL standards
- Liaise with all other IT service functions to make sure that services are maintained
- Manage the day to day delivery of the product
- Plan and may schedule the testing and deployment of releases
- Deliver new functionality required by the business while protecting the integrity of existing services
- Make sure that service asset and configuration items are properly controlled, and that accurate and reliable information about these assets is available when needed.

Elizade Plaza 4th Floor 322A Ikorodu Road, Anthony

**Head, Service Support and Operation**

- Oversee provision of end-user support services, including help-desk and associated technical support services
- Make constructive and effective contribution to the formulation of the company's key business and service objectives and align IT strategies and operations towards achieving these objectives
- Responsible for the company's information security policy and adherence to the requirements of regulatory standards in the Nigerian financial services sector.
- Control the operational costs of the IT department, including the preparation, submission and monitoring of operational budgets that meet prevailing objectives and constraints
- Review IT network information to gain insight into areas of potential improvement.
- Ensuring network is zero down-time to all the branches and head office
- Always making sure the bank's firewall and other security devices have not be breaches
- Ensure that all applicable security is duly complied with for quality assurance
- Enforcing bank policy on network infrastructures and hardware deployment.
- IT procurements Bank wide
- Ensuring adequate antivirus protection & solutions are maintained and update
- Making sure bank ATM link is up and running with zero down-time and support and monitoring of the performance of ATMs and cash centers.
- Liaises with the service providers/vendors to ensure that outsourced functions are carried out according to pre-agreed service level agreements
- Supervises branch LAN and power installations
- Making sure the network and infrastructures is up and running.
- Makes recommendations for network improvements to increase the efficiency and reliability of the network
- Implements and administers network performance management tools
- Develops required documentation of operational procedures, network equipment configurations and inventory
- Cyberoam/ Sophos Administrator

Elizade Plaza 4th Floor 322A Ikorodu Road, Anthony

**Network Administrator/Head Operation Support**

- Installs, configures and maintains network servers and operating systems (DHCP, DNS, Proxy Server)
- Setup new branches and deployment of IT equipment's to the branches.
- Make suggestions to improve efficiency and profits, while minimizing processing and power requirements.
- Coordinate regionals IT staffs.
- Travelled to locations for in-depth computer issue repair.
- Ensuring the network is zero down-time to all the branches and head office
- Making sure the bank's network is 100% up and running
- Making sure the bank ATM link is up and running with zero down-time and support and monitoring of the performance of ATMs and cash centers.
- Liaises with the service providers/vendors to ensure that outsourced functions are carried out according to pre-agreed service level agreements
- Slashed network cost by 40% by negotiating pricing and fees with the vendors
- Supervises LAN, WAN and power installations
- Oversaw all troubleshooting and lead other IT employees through processes.
- Making sure the network and infrastructures is up and running.
- Makes recommendations for network improvements to increase the efficiency and reliability of the network
- Implements and administers network performance management tools
- Always making sure the bank's firewall and other security devices have not be breaches
- Develops required documentation of operational procedures, network equipment configurations and inventory

- Cyberoam Administrator
- Provide, support and monitoring of the performance of deployment of 650 mPOS devices
- Improved efficiency and performance of IT networks by 98 percent, respectively.
- Hardware capacity planning and PC replacement for existing branches and coordinating the setup of new branches and deploy all the hardware resource.
- Ensuring adequate antivirus protection & solutions are maintained and update.
- Providing advice on selection and purchase of IT equipment
- Performing other duties as requested by CIO
- Supervise staff and vendors in the DC to ensure tasks are fully delivered to the right standard
- Ensure that all applicable security is duly complied with for quality assurance
- Managing and coordinating of rack installation, interconnectivity, power up and online inverted
- Manage the IT department, ensuring delivery of appropriate service, support and information to all users in the organization including subsidiaries, including the agreement and ongoing management of service level agreements (SLAs)
- Responsible for planning and coordination and execution of change records as it relates to data center space, power and cooling management

**Accion Micro Finance Bank**

2012 - 2013

Elizade Plaza 4th Floor 322A Ikorodu Road, Anthony

**Head Service desk/Infrastructure Management**

- Making sure the problems log doesn't pass one day before it resolved by the unit
- Co-coordinator the unit to always make incoming calls is attended to promptly.
- Provide assistance and technical knowledge to aid implementation of project.
- Plan, manage and maintain company ICT assets in desktop hardware and software.
- Design standard configurations, documentation and procedures for the department
- Monitoring the ATM transaction back-wide
- E-business Analyst
- Executed maintenance responsibilities on a daily basis, keeping a close eye on output levels.
- Identified issues with existing systems and performed repairs to improve operations.
- Providing advice on selection and purchase of IT equipment
- Maintaining maximum availability of support service for users
- Obtaining quotes for supply of goods and services from suppliers
- Designing, implementing and managing Active Directory.
- Ensuring that support calls and logged and handled effectively and efficiently

**Accion Micro Finance Bank**

2008- 2012

Elizade Plaza 4th Floor 322A Ikorodu Road, Anthony

**Data center Supervisor /Application Administrator**

- Supporting users on Emerge
- Support users on exchange server Mail
- Provide "how to" assistance on all internally supported devices, applications and systems Hardware repair and Maintenance
- Software/Hardware Installation of banking application (T24 Globus)
- Installation of windows 2003 and 2008 Server
- Deploying bank application to branches
- Working with HP and IBM server for daily backups
- Setup and configuration of network Resources and Antivirus

- Identifying and recommending automation, process improvements and identifying opportunities for increased reliability and a better clients experience
- Performing other duties as requested by CIO
- Perform remote hands and eye support on IT devices and when required
- Ensure that the data center is maintained and operational 24/7 by providing daily audits and reporting about the performance level of services
- Installation, configuration, and troubleshooting of desktops, laptops, peripherals.
- Head of Night Shift

## **2007 – 2008**

SID Power Systems LTD

7Olatunde Onimole Street, Aguda Surulere, Lagos

### **DMD/Head IT Operation**

- Supervise the marketing and IT unit
- Making sure issue or complain from the customers are resolved with 24 hours
- Create a good relationship between the company and the customers.
- communicating with target audiences and managing customer relationships
- Design and Managing budgets developing, marketing plans and strategies
- Organizing and attending events such as conferences, seminars, receptions and exhibitions.
- Administer the company administrative work when CEO is not around.

## **Sterling Bank PLC.**

2006 - 2007

20 Marina Lagos

### **Senior User Support /Data center officer**

- Liaises with help desk to manager and resolve issues and problem arising from day to day operations
- Escalated irresolvable and critical issues to the user support lead as required
- Provides feedback to user support lead on a regular basis
- Carries out other tasks as assigned by the user support lead
- SWIFT System Administration and Support.
- Working with Bank software (BANKS) to run end of day, mid-month and End of month.
- Provide first line support for data center
- Maintain full register of assets of servers and network equipment
- Maintain safety and security of data center
- Daily Backup on Swift transaction and E-transact
- Daily Backup on HP Server, value card
- Supporting user on E- banking by proving solution to the customers
- Working with micro banker using FTP to providing customers account and reports to the users.
- Head of night Shift.
- Generating statement account for end of month printing statement

## **Trust Bank of African PLC**

2005 - 2006

Ademola Adetokunbo Street, Victoria Island, Lagos

### **System Operator/Helpdesk Support**

- Daily Backup on EOD before and after in Globus
- Monitor users in Globus before daily backup.
- Maintenance Computer Peripherals Bank wide
- Head of Data Center /Customer Service Desk
- Daily Backup/EOD/Routine Maintenance, Database Resize, Line printers and Client
- Computer Networking and Communication Infrastructure, Installation (Cabling, Patch Panel, NIC, Router/Switch/Hub)
- Windows 98/NT4.0/2000/XP Installation, Configuration, and Support, General System maintenance.

- Core Server-side Windows 2000 Network Setup, Administration (DNS, DHCP, Domain, network Services, TCP/IP) and Support
- Client-side Windows 2000/Network troubleshooting and Support
- Voice over IP using Alcatel PABX.
- Administering Of Mail Server, SWIFT Server and Domain Controller
- Printing of Daily Balance Sheet, General Ledger and Profit and Loss Account.
- Printing of Customers account monthly and Resetting of User on Globus.
- Running End of days, midmonth and End of month using Reflection and Globus desktop during the night
- Head of night shift

#### **IG Data Plus**

2004 - 2005

Town planning way Ilupeju, Lagos

#### **IT Consultant**

- Marketing (Services – Antivirus, Consulting)
- Web design
- Networking and Communications Maintenance
- Installation of software and hardware
- Hardware Repair and Maintenance
- Computer Systems Implementation (Sales & Service)
- Working with Exchange 2000 Server and installation

#### **Bimtech Technology**

2004

Ikeja, Lagos

#### **Head user Support/consultant**

- Networking and Communications Maintenance
- Client-side Windows 2000/Network troubleshooting and Support
- Sales of Computer accessories
- Windows 98/NT4.0/2000/XP Installation, Configuration, and Support.
- Repairs and Maintenance of Computer peripherals
- Training

#### **Standard Computer College**

2002 -2003

Church Street, Lagos

#### **Senior Lecturer**

- Web Design
- Head of Networking and web Design unit
- Lecturing
- Installation of software and hardware
- Repairs and Maintenance of Computer peripherals

#### **Adams Computer College**

2001 -2002

Oshodi Road, Lagos

#### **Senior Lecturer**

- Training
- Web design
- Installation of software and hardware

#### **Genius system**

2000

Fadeyi, Lagos

#### **Data Officer Analyst**

- Scanning customers picture into the database
- Programming using visual basic 6.0

## ACADEMIC QUALIFICATIONS

Unicaf University <b>Information Management System (MBA)</b>	2020(in view)
Frankfurt School of Finance and Management Bankakadenie   Hfb <b>Mini MBA Finance Management \$ HR Management</b>	2014 – 2015
University of Lagos Akoka, Lagos <b>Advanced Professional Diploma (HND)</b> Computer Science (Upper Credit)	2000 – 2002
University of Lagos Akoka, Lagos <b>Professional Diploma (OND)</b> Computer Science (Upper Credit)	1998 – 1999

## PROFESSIONAL CERTIFICATION & TRAINING

Enterprise Support Technician (MCITP)  
Microsoft Windows Vista Configuration (MCTS)  
Cisco Certified Network Associate (CCNA)  
Certified Information Systems Security Professional (CISSP)  
Certified Ethical Hacker (CEH)  
Certified Information Security Manager (CISM)  
Certified Information Systems Auditor (CISA)  
PRINCE2  
Project Management Professional (PMP)  
Certified Associate Project Management (CAPM)  
Control Objectives for Information and related Technology (COBIT 5)

## ACCOMPLISHMENT

- Successfully Extract Customer Pictures from Globus image Software and Convert it to Banks software (Banks)
- Successfully deployed windows 2000 single domain structure bank wide Integrated with Exchange server 2000.
- Successfully migrate from data from R5 to T24 software.
- Configure and deploy voice IP phone to 50 branches within one week.
- Coordinate and execution of web platform called (AIS), which Commercial Supervisors and Branch managers can login to access customer's information.
- Coordinate and execution of software to handle operation of Loan Officer. The platform is call Digital Field Application.
- Coordinating the implementation of Electronic Document Management System
- Design work flow for web application where operation staffs can log in without accessing the bank application.
- Design platform where branches cctv can be views at head office
- Setup branches from 5 to 75 branches within 5 year.

## Seminar

IT Security, IT Service Management and Software Application ( <b>ITIL</b> )	Technical Help Desk and Network Assistant Technical			
Project Management	UNIX Administrator	T24	Office365	Solar/Inverter installation
Solar /inverter installation	Information Security on cloud	HRM and Change Management/Customer Management		

**Professional Body:** The African Information Security Association - (AISA)

1