

# Kareem Olusola

IT Manager | Cloud Architect (Azure, AWS) | DevOps - Docker, Kubernetes

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## SUMMARY

Seasoned Information Technology Management Expert with over 10 years of professional experience in driving business profitability and organisational development, providing technical support on various products to customers, and leading full-cycle management of technical projects. Skilled at cloud services, server administration, system troubleshooting and maintenance, and complex problem-solving. Focused on delivering value for the business and improving work efficiency.

## EXPERIENCE

### ADVANS Lafayette MFB — Lagos, Nigeria

#### Cloud Systems and Network Engineer

AUGUST 2018 - PRESENT

- Cloud (Azure, AWS) Infrastructure provisioning
- Monitoring networks and communicating with service providers.
- Oversee and manage the IT operations, for Lagos Branches
- Linux Server Administration
- Troubleshooting and resolving software and hardware related issues
- Set up and maintenance of networking devices (servers, cisco solutions)
- Installing and configuring computer hardware and software, and other peripheral devices.
- Develops Technical Operational Management per projects.
- Coordinate in-house Network Administrator.
- Microsoft O365 Administration

### Tek Experts — Lagos, Nigeria

#### Cloud Solution Architect, Tech. Support Advisor

OCTOBER 2018 - JULY 2019

- Support Microsoft Azure Customers, on behalf of Microsoft as an Agent.
- Acts as the primary technical contact, deliver advanced technical troubleshooting and problem-solving solutions on authentication for azure clients.
- Microsoft Office 365 deployment, Administration Support
- Analyse Partner's project as a case study, research solutions, Do a re-pro and relay resolution back to Customers.
- Develop technical solutions to be posted to both internal and external knowledge base.
- Troubleshoot complex problems and provide the best available solution or workaround within the agreed service levels.
- Liaising with Development & Field Teams to identify bugs and missing product functionality for future releases.
- Liaising with product management to identify and report bugs.
- Support of "AAD Connect" to identify and re-mediate conflict between various Directories.
- Support on Active Directory Domain Service and all configurations with protocols and NSGs.
- Document solutions to known issues and consulting questions.
- Document issues in a CRM system and defects in our engineering

## TECHNICAL SKILLS

Azure  
AWS - Amazon Web Services  
Google Cloud  
IBM Cloud  
Azure Active Directory  
AD Connect  
Secure LDAPs  
Microsoft Office  
Office 365  
Windows  
Active Directory

Windows Server  
Administration  
Virtualisation  
VMWare  
Amazon VPC  
Dockers

Linux

Cisco Devices  
Networking  
Azure DevOps  
Cloud Services  
Continuous Delivery  
Continuous Integration  
Azure Repo  
Hybrid cloud

Customer Support  
Technical Support

## BUSINESS SKILLS

Resource Management  
Team Management  
Team Player  
Soft Skills  
Escalation Management  
POC Deployment  
Tech. Business Development  
Customer Retention Mgt.

## CERTIFICATIONS & AWARDS

AWS Certified Solutions  
Architect - Associate

Credential ID:

tracking tool.

- Implement and support new and existing customers on azure active directory, migration of On-Premise environment to azure and identity protection.
- Capture and share best-practice knowledge amongst azure technical and partner communities related to Microsoft Azure (Azure Active Directory, Application Identity Integration, Azure MFA, Azure Key Vault, AAD B2C, AAD B2B, Identity Protection management, Privileged Identity Management, Hybrid environment involving On-Premise and Cloud, Sign-in risk, Auditing, and Reporting).
- Develop PowerShell scripts and ARM templates to automate the provisioning and deployment process
- Acted as a liaison between our Product Management and Engineering teams.
- Collaborate with other employees for process improvement and suggestions.

## **Microkernel Technologies — Lagos, Nigeria**

### ***IT Manager***

MARCH 2016 - SEPTEMBER 2018

- Oversee and manage the IT operations
- Linux Server Administration
- Microsoft Azure Identity Management
- Microsoft Office 365 deployment and Management
- On-premises and Cloud Identity integration with Azure AD
- Datacenter (Rack Center & ntel) equipment installations and management
- Training IT staff to support an extensive list of clients.
- Develop IT Managed Service division.
- Oversees our Fleet/Network Operation Center.
- Consult on IT-related services for ongoing projects.
- Coordinate IT services with our Vendors and partners.
- Manage Print Management Solutions (PMS) and Electronic Document/Content Management Solution (EDMS/ECMS) and its deployments.
- Develops Technical Operational Management per projects.
- Coordinate in-house Network Administrator.
- General IT Projects Implementation.
- Monthly Project Reporting & Training.
- Facilitation and Technical Resource Management.

## **Integrated Telecommunications Tech. — Lagos, Nigeria**

### ***Team Lead - Network Engineer***

AUGUST 2013 - FEBRUARY 2016

- Team Management
- Cisco Router and Switch Configuration and Management
- Incident escalations management
- Data-center Installations (IDUs and ODUs) and Management
- Deployment of Microwave Radio & VSAT
- Installation And Maintenance of Microwave Link
- Technical Site Surveying
- Telecommunication tower management

### ***Network Engineer***

AUGUST 2013 - DECEMBER 2014

- Deployment of Microwave Radio
- Installation And Maintenance of Microwave Link
- Technical Site Surveying
- Structured Cabling and Equipment racking
- Network Equipment Monitoring

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### **Microsoft Certified: Azure Administrator Associate**

Credential ID: H205-9551

### **Microsoft Certified: Azure DevOps Engineer Expert**

Credential ID: H210-9964

### **Agile Software Development**

Issuing authority: LinkedIn

### **Cisco Certified Network Associate R&S**

Credential ID:

436846322378JTUH

### **Certified Telecommunications Network Specialist**

Issuing authority:

Telecommunications

Certification Organization

### **General Health, Safety & Environmental GHSE**

Issuing authority: Institute of Safety Professionals of Nigeria

### **Riggers Safety**

Issuing authority: Institute of Safety Professionals of Nigeria

## **LANGUAGES**

English

Yoruba

## **PROFESSIONAL REFERENCE**

### **Wasiu Lawal**

Senior Manager, IT Strategy, Planning & Architecture

Natcom - NTEL

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### **Dimeji Ajanaku**

Managing Director

## **National Youth Services Corps — Kebbi, Nigeria**

### ***Basic Science Teacher – National Service***

MARCH 2012 - FEBRUARY 2013

- Teach Junior High school students basic science as a subject.
- Voluntarily trained Corps members on Computer Hardware installations and repairs.
- I acted as a Graphics Designer for the “Kebbi Kopa” monthly newsletter which given to all corps members every month.

## **Integrated Telecommunications Tech. — Lagos, Nigeria**

### ***Student Internship – Network Engineer***

JANUARY 2009 - DECEMBER 2009

- Structured Cabling (Power, Data, and Voice)
- Wireless Access Points installation and Maintenance
- Router Configuration, and Network Troubleshooting
- Mail Configuration and Troubleshooting (POP and IMAP)

Integrated  
Telecommunication  
Technologies Limited  
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### **Olajumoke Omololu**

Team Manager

Tek Experts

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## **EDUCATION**

### **National Open University of Nigeria — Lagos, Nigeria**

#### ***PGD, Information Technology***

DECEMBER 2019 - JUNE 2021

### **Yaba College of Technology — Lagos, Nigeria**

#### ***HND, Electrical and Electronics Engineering***

JANUARY 2007 - OCTOBER 2011

### **Ebenezer Comprehensive High School — Lagos, Nigeria**

#### ***Science Major***

JUNE 1999 - JULY 2005

## **RECENT PROJECTS**

### **Azure Managed Domain Service Design and Implementation using Secure LDAP — 2017**

Azure active directory identities integration with an On-Premises Enterprise Print management solution and a Human resource management application.

### **NATCOM | NTEL Print Management Solution, using Hybrid Cloud Identity — 2018**

Azure active directory identities integration with an On-Premises Enterprise Print management solution and a Human resource management application.