

OBAJE MICHAEL OGBADA

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OBJECTIVES:

To work with dedication in any organization where I can utilize my skills with the desire to reap expected returns, to fashion out creative ways of sustainable, efficiency level and term survival in order to progress in my chosen career and initiative to set goals.

WORK EXPERIENCE:

OUTCESS SOLUTIONS (NIG) LTD.

2019 tilldate

Position: GOTV Customer Service Representative

Achievement:

- Answer incoming calls and respond to customers email
- Manage and resolve customer complaints
- Sell products and place customers orders in the computer system
- Identify and escalate issues to Supervisors
- Provide product and service information to customers

NATIONAL YOUTH SERVICE CORPS

2018 - 2019

Government Senior Secondary School, Zing, Taraba

State Achievements:

- Taught Students Business Studies And Marketing
- Conducted Internal Examination For The Students
- Acted As Personal Tutor To The Students

UAC FOODS LIMITED, OJOTA, LAGOS

2017 –2018

Position Held: Assistant Production

Manager Achievements:

- Planning and organizing production schedules
- Assessing project and resource requirements
- Determining quality control standards
- Overseeing Production Process

QUALIFICATIONS OBTAINED:

**Sesewa Academy in partnership with the United State Consulate, Lagos
2018**

- Certificate of Customer Service

Kogi State University, Anyigba, Kogi State

2012 - 2016

- Bachelor of Science in Business Administration

SKILLS AND ABILITIES

- Ability to work under pressure
- Problem Solving Skills
- Goal Oriented
- Team Work

REFERENCE:

Available on request